

Renaldy Gatan Pramana

DevOps & SysOps Engineer | CI/CD | Kubernetes | Cloud Infrastructure

renaldygatan@gmail.com | +628158826246 | [linkedin.com/in/renaldygatan](https://www.linkedin.com/in/renaldygatan) | <https://im-gatan.com>

PROFESSIONAL SUMMARY

Results-driven DevOps & SysOps Engineer with 3+ years of experience designing, automating, and maintaining scalable IT infrastructure. Hands-on expertise in containerization (Docker, Kubernetes), CI/CD pipeline implementation (GitLab CI/CD, Jenkins), Infrastructure as Code (Ansible), and observability stacks (Prometheus, Grafana, ELK). Proven track record of reducing deployment friction, improving system reliability, and bridging development and operations teams across multi-cloud and on-premise environments.

WORK EXPERIENCE

SysOps Administrator | PT Vascomm Solusi Teknologi *Apr 2025 – Present*

- Architect and manage end-to-end IT infrastructure spanning physical servers, virtual machines (Proxmox), and containerized workloads via Docker and Kubernetes, ensuring 99%+ environment availability.
- Design and maintain CI/CD pipelines using GitLab CI/CD and Jenkins, reducing deployment lead time and enabling zero-downtime releases for production applications.
- Build and maintain observability stack using Prometheus, Grafana, and ELK Stack; configure dashboards and alerting rules to proactively detect and resolve infrastructure incidents.
- Provide Tier-2/3 operational support for development, staging, and production environments; perform root-cause analysis and document resolution steps to reduce recurring incidents.
- Author and maintain technical runbooks, architecture diagrams, and SOP documentation to ensure operational continuity and knowledge transfer.

DevOps Engineer | Atmatech Global Informatika *Feb 2024 – Mar 2025*

- Owned full lifecycle of multi-environment infrastructure (development, staging, production) using Docker Compose and Kubernetes, cutting environment setup time by standardizing container configurations.
- Engineered and maintained CI/CD pipelines on GitLab CI/CD and Jenkins, automating build, test, and deployment workflows and reducing manual release effort.
- Implemented Infrastructure as Code using Ansible to automate server configuration, application deployment, and routine maintenance tasks.
- Deployed and fine-tuned Prometheus & Grafana monitoring stack; established alerting policies for CPU, memory, disk, and application health metrics across all infrastructure layers.
- Collaborated with development teams to optimize containerized application performance and resolve environment-specific issues in staging and production.
- Maintained up-to-date documentation covering system architecture, deployment procedures, and incident response playbooks.

IT Workspace Team | Hostinger International *Mar 2022 – Feb 2024*

- Diagnosed and resolved hardware, software, and network incidents for 500+ internal users, maintaining SLA compliance and high user satisfaction scores.
- Installed, configured, and patched operating systems, enterprise software, and security tools, ensuring all endpoints remained compliant with company standards.
- Maintained structured incident and resolution logs, contributing to a knowledge base that reduced repeat incident resolution time.
- Identified recurring technical issues and proposed process improvements that streamlined IT support workflows.
- Managed hardware lifecycle including procurement, setup, repair, and decommissioning of workstations and peripherals.

Pelaksana IT | Koperasi Dwi Karya *Feb 2019 – Mar 2022*

- Designed, installed, and maintained LAN/WAN network infrastructure including routers, switches, and cabling for office environments.

- Administered on-premise servers, DHCP, DNS, Windows domain, and printer servers, ensuring 99%+ uptime for core business operations.
- Provided onsite technical support to users for network connectivity, system access, and hardware/software issues.
- Configured and maintained TCP/IP networking environment, including DHCP scopes, DNS records, and LAN segmentation policies.

TECHNICAL SKILLS

Containerization & Orchestration

- Docker, Docker Compose, Kubernetes

CI/CD & Automation

- GitLab CI/CD, Jenkins, Ansible (IaC)

Monitoring & Observability

- Prometheus, Grafana, ELK Stack (Elasticsearch, Logstash, Kibana)

Virtualization & Cloud

- Proxmox, Google Cloud Platform (GCP), Serverless Computing

Networking

- TCP/IP, DHCP, DNS, LAN/WAN, MikroTik, Network Security

Operating Systems

- Linux (Ubuntu, CentOS), Windows Server

CERTIFICATIONS

- Alibaba Cloud Certified Professional – Cloud Computing (August 2023)
- Alibaba Cloud Certified Associate – Cloud Computing (July 2023)
- MikroTik Certified Network Associate / MTCNA (June 2023)
- OpenStack Administrator – Kominfo (May 2023)
- AWS Academy Graduate – Cloud Architecting (August 2022)

EDUCATION

S1 Sistem Informasi | **Universitas Terbuka** *Jan 2021 – Des 2024*